



Dear Customer,

Thank you for choosing PrimeCall as your network carrier. As you are aware, you may continue to use your existing telephone number with PrimeCall. In order to transition your current telephone number to the PrimeCall network, PrimeCall must work with your previous service provider to ensure that your service is uninterrupted, and where applicable, to ensure that your number is transferred.

Your prior service provider requires this letter as proof that you have explicitly authorized and requested that your service and current telephone number be transferred to another service provider. By filling in all the information requested below and signing and dating this letter, you provide us with the authorization to initiate the process of transferring your service and telephone number to PrimeCall. You will then be able to use your old number with the PrimeCall network.

Please ensure the following information is completed accurately to prevent possible delays.

End User Type: Residential Business

End User Name(Business/Residential):

Authorized Person(if a business):

Service Street Address:

Suite or Apartment No:

City: State: Zip Code:

* Note that telephone numbers listed below must be associated with the information above

Telephone Numbers to be ported:
(number ranges allowed)

Note: If you have multiple numbers under your account with your current provider, the BTN is the primary number on the account. If the number to be ported is the only number under your account OR if it is a VOIP number, the BTN should be the same as the number to be ported.

1. BTN: CNAM E911

2. BTN: CNAM E911

3. BTN: CNAM E911

4. BTN: CNAM E911

5. BTN: CNAM E911

PLEASE REMOVE ANY FEATURES (i.e., Hunt Group) ASSOCIATED WITH THESE NUMBERS PRIOR TO SUBMITTING THIS LOA. ADDITIONALLY, PLEASE DO NOT PLACE ANY NEW SERVICE ORDERS OR DISCONNECTS WITH YOUR CURRENT SERVICE PROVIDER ON THIS ACCOUNT, AS THIS WILL CAUSE A DELAY IN PORTING YOUR NUMBERS.

If you wish to select PrimeCall as your new service provider for the telephone number listed on this form, you will need to sign your initials on the three lines below:

I select PrimeCall as the network carrier for all local calls for this number. _____ (initials)

I select PrimeCall as the network carrier for all intrastate toll calls for this number. _____ (initials)

I select PrimeCall as the network carrier for all interstate toll calls and international calls for this number. _____ (initials)

By signing below, I designate PrimeCall to transfer my service from my current provider to PrimeCall. I also authorize PrimeCall to transfer my current telephone number used to provide service so that PrimeCall may provide its network service to me. I also authorize PrimeCall to obtain billing information, customer service records, and other information required to provide me with service on the PrimeCall network. I understand that I (the undersigned) am responsible for any charges or fees as a result of terminating services with the aforementioned losing carrier. I understand that I may consult with PrimeCall as to whether a fee will apply to the change.

Printed End User Name: Date:

Signature: _____

Send completed form along with latest copy of bill to porting@PrimeCall.com.